GENERAL CONDITIONS OF SALE

> Inscription to one of our horse riding trip means you accept our general terms of sale.

Price of the trip includes :

Transfer from/to the airport, transfers from/to Bishkek from the starting and ending place of the trip. During the period of the ride: accommodation every night, equipped horses, guides, grooms, interpreter, tents, all meals, entrance fees in the botanical/zoological reserves.

Price of the trip does not include :

Transportation (plane or other) from the client's residence to Bishkek.

Eventual medical fees, vaccines, airport taxes, visa.

Sleeping bag, personal riding effects, alcoholic drinks and extra food, individual insurance.

Inscription terms :

Reservation will be effective when receiving the inscription form together with down payment of 30% of the total price of the trip. Final payment has to be done 45 days before the starting of the trip. In case of inscription within 45 days before starting date, payment of the whole price has to be done immediately. Confirmation of your inscription will be sent as soon as we receive your inscription form together with down payment.

Modifying and cancelling inscription :

For all cancellation due to a force majeure situation (pandemic, international/national political situation, natural catastrophe, flight cancellation, closing of borders), 30% of the down payment will be returned to the client. Refunding of the full price of the ride will be set individually according to the situation.

You must inform us of any cancellation or modification of your inscription less than 60 days before the starting date of the trip, by means of email or phone call. In case of cancellation from the client, a lump sum will be retained :

Cancellation/modification	Fee
More than 60 days before starting date	46Euros for cancellation fees
From 59 to 45 days before starting date	30% of total price of the trip
From 44 to 30 days before starting date	60% of total price of the trip
From 29 to 20 days before starting date	75% of total price of the trip
From 19 to 8 days before starting date	90% of total price of the trip
Less than 8 days before starting date	100% of total price of the trip

Insurance : Insurance is not included in our fares. Asiarando is a company registered in Kyrgystan with purpose to organize horse riding trips. Everyone wishing to participate to one of its horse riding trips has to know that he is participating under his own responsibility concerning suffered damages or third party damages. So, insurance is compulsory and has to be taken in your country of origin.

Notes :

- Shortened riding trip (from the client's) or any unused service cannot induce any refund.
- The guide is allowed to modify a program or an itinerary if necessary for safety of participants and/or horses.
- Each rider has to be cautious and respect rules of safety involved by horse riding trip and specificities of the welcoming country.
- Each participant has to fulfill the rules of police, customs and health formalities of Kyrgyzstan. Information that we provided about that can rapidly change without giving us time enough to update our files.
- The client confirms that he has read the information about the chosen riding trip before his reservation.

Inscription through a tourism agency :

The conditions relating to the inscription, confirmation, cancellation are only for direct clients. Those who ordered through a tourism agency have to refer to the general conditions of sale of the agency.